

eapproval

City of Richmond

eapproval has transformed how the City of Richmond manages their event permitting.

Before using eapproval, applications received by the City's Event Office were often incomplete, and processing permits resulted in scores of emails, phone calls, meetings, and accumulated mileage. The new solution enables 21 city departments and agencies to review and approve event applications through a central online system.

"It has at least cut the administrative hours spent on event application and approval IN HALF. We also cut back to 2-5 meetings a year vs the 10-14 meetings a year we used to have."

Claudia Gutierrez

Community Services | City of Richmond

eapproval

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EPROVAL IS REVOLUTIONIZING THE FUTURE OF EVENT PERMITTING

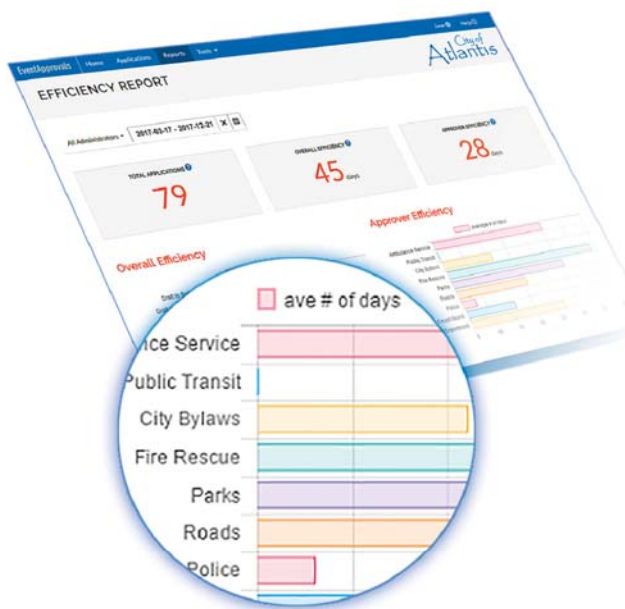
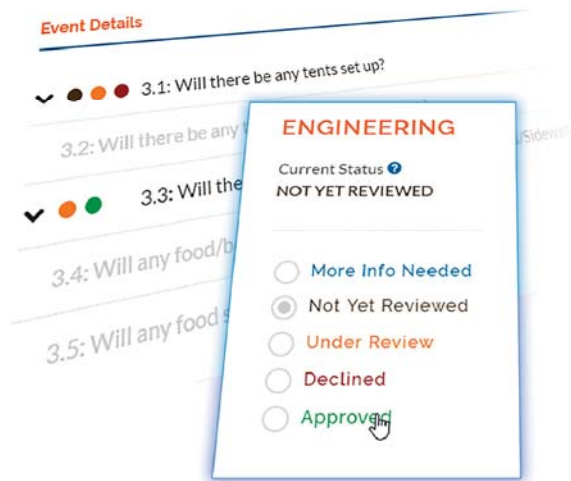
With often-complex government and agency event permitting processes, eapproval provides a streamlined online solution for Event Offices that is revolutionizing event management.

- Events animate public spaces and grow tourism; they also generate new economic opportunities for businesses and local government, and improve the quality of life of residents.
- Event Offices are often responsible for producing events, as well as authorizing companies and independent event organizers to host events in their communities.
- Issuing event permits helps manage government resources, ensure public safety, achieve environmental standards (e.g. zero waste), and manage the impact of events on a community.
- Event permit approval processes are often paper-based, time consuming, and involve multiple stakeholders. This can result in poor service delivery, lack of transparency, and negatively affect events.

EPROVAL IS A LEADING ONLINE EVENT APPLICATION AND APPROVAL SYSTEM DESIGNED FOR LOCAL GOVERNMENT

Our custom solution makes it easier for event organizers to submit applications, and more cost efficient for local government to issue permits. With 24/7 access, intuitive features, and a streamlined approval process, this one-of-a-kind system is invaluable to the communities it already serves.

EVENT APPROVALS MADE EASY



eapproval

If you would like to see a demo, have a question, or want to invite us to your next event (just kidding), drop us a line. No pressure, no commitment. We love what we do and will happily answer your questions. Please contact Jonathan at 1 (855) 787 2228 or jonathan@eapproval.com.

A Perfect Fit.

We know that one size doesn't fit all when it comes to approving events.

- Customized to reflect location-specific government and agency permitting requirements
- Customized workflow between approving departments and agencies
- Tailored reporting for analyzing application data and processing efficiencies

Less Red Tape, More Craft Beer.

We understand it's important for local government to find innovative ways to decrease costs and increase value to taxpayers. The easier we can make it to manage permitting, the more time staff can spend attracting craft beer festivals!

- Cloud-based solution means lower costs, painless upgrades and integration
- Applications are submitted in full (no more incomplete paper forms!)
- Approvals are streamlined between the Event Office and agencies
- Fewer face-to-face meetings

No More Files, Folders and Frustration.

Event Offices, approving agencies and event organizers shouldn't waste time digging through emails and paper files to find information.

- Centralized storage for all documents and communications
- Detailed activity log for each event to track all correspondence
- Easy-to-access historical data for recurring events

Best-In-Class Customer Service.

There is growing pressure on local government to deliver the type of services that citizens demand.

- 24/7 access from any computer or device – any time, anywhere
- Event organizers can continue to modify an application following submission, and access previously approved applications
- Easy, real-time access to application status
- Transparent processing of applications and issuance of permits
- Secure online discussion areas for Event Offices and approving agencies
- Protection of public information

